

GoFibre Wholesale Reference Offer

- GoFibre Wholesale products are available on our public funded network.
- Once RSP's are onboarded, regular updates will be provided on premise & passive infrastructure availability by our Wholesale Relationship Manager.
- GoFibre's Wholesale Services Contract is issued to RSP's as part of the onboarding process
- All Products & Prices will be benchmarked on an annual basis
- All Prices quoted are monthly costs & are exclusive of and subject to VAT



Non-Standard Installations – GoFibre will notify the RSP of any additional charges prior to Installation following a survey.

Early Termination - Should an RSP wish to terminate within the minimum term, Early Termination Charges will apply (respective monthly charge multiplied by length of term remaining).

GoFibre Wholesale: Active Products

GoFibre Wholesale: Active Products								
Type	Product Name	Description	Download	Upload	Min Term	Connection	Price (Monthly)	SLA
Residential								
Residential	GFR150	150Mbit/s for residential customers	150	30	12 Months	£99.00	£25.50	Bronze
Residential	GFR300	300Mbit/s for residential customers	300	60	12 Months	£99.00	£28.26	Bronze
Residential	GFR500	500Mbit/s for residential customers	500	100	12 Months	£99.00	£31.87	Bronze
Residential	GFR1000	1000Mbit/s for residential customers	1000	200	12 Months	£99.00	£43.89	Bronze
Residential	SYM BOLT-ON	Upgrade residential package to symmetrical connection	N/A	N/A	12 Months	N/A	£4.00	Bronze
Business								
Business	GFB150	150Mbit/s for business customers	150	150	24 Months	£99.00	£35.00	Silver
Business	GFB300	300Mbit/s for business customers	300	300	24 Months	£99.00	£79.72	Silver
Business	GFB500	500Mbit/s for business customers	500	500	24 Months	£99.00	£129.17	Silver
Business	GFB1000	1000Mbit/s for business customers	1000	1000	24 Months	£99.00	£187.94	Silver

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Type	Product Name	Description	Download	Upload	Min Term	Connection	Price	SLA
Exchange								
Exchange	GFR150-TE	150Mbit/s for residential customers (TE)	150	30	12 Months	£99.00	£18.33	Bronze
Exchange	GFR300-TE	300Mbit/s for residential customers (TE)	300	60	12 Months	£99.00	£20.59	Bronze
Exchange	GFR500-TE	500Mbit/s for residential customers (TE)	500	100	12 Months	£99.00	£21.67	Bronze
Exchange	GFR1000-TE	1000Mbit/s for residential customers (TE)	1000	200	12 Months	£99.00	£24.83	Bronze

GoFibre Wholesale: Active Products

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Type	Product Name	Description	Download	Upload	Min Term	Connection	Price (Monthly)	SLA
Leased Lines								
Leased Lines	GFLL150	150Mbit/s	150	150	24 Months	£499.00	£180.00	Gold
Leased Lines	GFLL300	300Mbit/s	300	300	24 Months	£499.00	£300.00	Gold
Leased Lines	GFLL500	500Mbit/s	500	500	24 Months	£499.00	£375.00	Gold
Leased Lines	GFLL1000	1Gbit/s	1GB	1GB	24 Months	£699.00	£550.00	Gold
Leased Lines	GFLL10000	10Gbit/s	10GB	10GB	36 Months	£5,995.00	£2,290.00	Gold
NNI								
NNI	GFNNI1	10 Gbps Core NNI Port (located within a Data Centre and requires Data Centre Cabinet)	10GB	10GB	12 Months	n/a	£375.00	Gold
NNI	GFNNI2	100 Gbps Core NNI Port (located within a Data Centre and requires Data Centre Cabinet)	100GB	100GB	12 Months	n/a	£1,500.00	Gold

NNI Products – RSP's must arrange for their own cabinet space and equipment in the data centre

GoFibre Wholesale: Dark Fibre Products

GoFibre Wholesale: Dark Fibre Products							
Type	Product Name	Description	Survey Fee (one off)	Min Term	Install / Connection	Price (Monthly)	SLA
Dark Fibre							
Dark Fibre	GFDF1	Dark Fibre Tail - Single end connection- new patch panel (per tail)	n/a	5 years	£137.00	n/a	Gold
Dark Fibre	GFDF2	Dark Fibre Tail - Single end connection- existing patch panel (per tail)	n/a	5 years	£137.00	n/a	Gold
Dark Fibre	GFDF3	Dark Fibre Access and/or backhaul (per m)	£400.00	5 years	S2S	£0.05	Gold

GoFibre Wholesale: Passive Products

GoFibre Wholesale: Dark Fibre Products

Type	Product Name	Description	Survey Fee (one off)	Min Term	Install / Connection	Price (Monthly)	SLA
Passive							
Passive	GFP1	Chamber Access (per cable / BFT / entry)	N/A	5 years	N/A	£0.22	Gold
Passive	GFP2	Chamber Breakthrough (one off cost to enter chamber)	N/A	N/A	£581.41	N/A	Gold
Passive	GFP3	Facility in Spine duct per metre - single bore	£400.00	5 years	S2S	£0.030	Gold
Passive	GFP4	Facility in Lead-in duct (per m)	£400.00	5 years	S2S	£0.030	Gold
Passive	GFP5	Pole Facility Cable	N/A	12 Months	N/A	£0.110	Gold
Passive	GFP6	Pole Facility Single User Termination	N/A	12 Months	N/A	£0.220	Gold
Passive	GFP7	Pole Facility Multi User Termination	N/A	12 Months	N/A	£0.550	Gold
Passive	GFP11	Call Out Fee	£500.00	N/A	N/A	N/A	N/A
Passive	GFP12	On-site support	£150.00	N/A	N/A	N/A	N/A



GoFibre Wholesale: Service Level Agreements

Type	Product Name	Service Level	Target Response Time	Target Restoration Time	Price (Upgrade)
SLA					
SLA	GFSLA1	Bronze	1 working day	2 working days	
SLA	GFSLA2	Silver	1 working day	1 working day	£75.00
SLA	GFSLA3	Gold	4 hours	24 hours	£150.00