

How to become a GoFibre

Wholesale customer

Do your customers need ultra-fast, ultra-reliable broadband?
We can help you provide it on our unrivalled network.
If you're a Retail Service Provider (RSP), you can partner with GoFibre.
Here's how to do it.

5 steps to go with GoFibre



Sign a non-disclosure agreement (NDA).



We chat.

With NDAs signed, we can talk about your business requirements and ways we can help.



Draft an agreement.

We'll work with you to define the services you need – and draft an agreement based on our discussions and shared information.



Know Your Customer (KYC) Standards and Credit Assessment.

To get your business on board, we do standard credit checks.

Your business must also demonstrate it:

- complies with Ofcom's General Conditions of Entitlement.
- has suitable knowledge, skills and good industry practice.
- complies with all applicable laws, regulations and codes.
- serves customers without disrupting the wider network or impacting the safety of any person or property.

If you have any passive infrastructure products, you must show they'll only be used for Public Electronic Communications Services and/or Public Electronic Communications Network – as defined in the Communications Act 2003 and set out in Ofcom's statement in June 2019.



Issue a contract.

Once we've validated your company information and completed a credit assessment, we'll issue the final contract for you to sign. Then we can get down to business.

You might need to prove you meet the OFCOM requirement for a Public Electronic Communications Network/Service (PECN/S).

We may also ask you for a high-level description of your business model. Including forecast details and further information on the scale of your product requirements.

Complete the registration of interest form and send back to wholesale@gofibre.co.uk and we'll be in touch!

